

## **Accessibility statement for YES Energy Solutions**

YES Energy Solutions is committed to making its website accessible to as many people as possible, regardless of ability or technology. We aim to provide an inclusive digital experience and are continually working to improve the accessibility of our website.

### **Compliance status**

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA.

Partial compliance means that some parts of the website do not fully meet the accessibility standard currently.

### **Non-accessible content**

The following accessibility issues have been identified through testing and audit activity:

- Some images may not have appropriate alternative (alt) text
- Some colour combinations may not meet minimum contrast requirements
- Certain PDF and Word documents may not be fully accessible to screen readers
- Keyboard navigation may be inconsistent in some areas
- Some interactive elements, including forms or third-party tools, may present accessibility barriers

These issues are being addressed as part of a structured accessibility remediation programme.

### **What we're doing to improve accessibility**

YES Energy Solutions has an approved accessibility corrective action plan in place. This includes:

- Commissioning accessibility audits aligned to WCAG 2.2 Level AA
- Prioritising remediation of high-risk and high-impact accessibility issues
- Improving keyboard navigation, focus management and form accessibility
- Enhancing alternative text, heading structure and link clarity
- Ensuring new content and documents are created to be accessible by default
- Remediating or replacing existing PDF and Word documents used in critical user journeys
- Embedding accessibility checks into content publishing and website change processes

Critical and high priority issues are expected to be resolved by February 2026, with lower-risk and legacy issues addressed as part of ongoing improvement work through April 2026 and beyond.

## **How we tested this website**

The website has been tested using a combination of:

- Independent external audits conducted by BSI
- Automated accessibility testing tools
- Manual testing, including keyboard and user journey testing

The most recent audit was completed in November 2025. A further audit is scheduled for November 2026.

## **Reporting accessibility problems**

If you experience any difficulty using our website or need information in an alternative format, please contact us:

- Email: [enquiries@yesenergysolutions.co.uk](mailto:enquiries@yesenergysolutions.co.uk)
- Telephone: 01422 880100

Accessibility enquiries are handled by a generic support team.

## **Enforcement procedure**

YES Energy Solutions is a Community Interest Company (CIC) and is committed to meeting its obligations under the Equality Act 2010. If you are not satisfied with our response to an accessibility issue, you may wish to seek advice from the Equality and Human Rights Commission (EHRC).

## **Statement update**

This statement was prepared in January 2026 and will be reviewed regularly as accessibility improvements are delivered.