

Terms and Conditions



- Applications for energy efficiency measures shall only be accepted where due to individual circumstances other grant aid is not available.
- Maximum funding available: £10,000 per property plus cost of ancillary works for owner occupiers (private landlords must pay two-thirds of the cost of works).
- Household income must be below the specified amount of £30,000 gross per annum.
- We cannot guarantee work will be undertaken even if the applicant is eligible as all works are subject to availability of funding and a technical survey.
- Assistance is not available for works already started or completed, or for repairs covered by household insurance.
- Render colour will be limited to be the existing colour scheme, to be classed as permitted development or to meet with likely planning requirements where permitted development is not possible.
- Only one application for assistance will be considered per household or as defined by the requirements of the Local Authority Delivery section of the Green Homes Grant.
- The applicant/s must be aged 18 years or over and be the homeowner or the tenant.
- The appointed contractor has a requirement to remove all waste material associated with the install from the property on completion of works and dispose of it legally to comply with current legislation.
- YES Energy Solutions, your council (Bromsgrove District Council/Redditch Borough Council), Wychavon District as lead authority for the Worcestershire Green Homes Grant Local Authority Delivery scheme and their procured partner, Act on Energy shall have no liability for any works undertaken or any on-going work required in the future. This includes but is not limited to any additional works required as a result of the installation e.g. redecoration, re-tiling, the responsibility for this falls with the householder. The application is to provide the householder with access to funding through Local Authority Delivery section of the Green Homes Grant.
- YES Energy Solutions, your council (Bromsgrove District Council/Redditch Borough Council), Wychavon District as lead authority for the Worcestershire Green Homes Grant Local Authority Delivery scheme and their procured partner, Act on Energy cannot and do not, guarantee the quality or performance of the work carried out by the installer. You should ensure that the installer provides you with all necessary information about any guarantees they provide and any warranty cover provided by the manufacturer for the appliance/s installed.
- All work will be undertaken in accordance with current health and safety requirements, in accordance with manufacturer's recommendations and to the satisfaction of your council (Bromsgrove District Council/Redditch Borough Council), Wychavon District as lead authority for the Worcestershire Green Homes Grant Local Authority Delivery scheme and their procured partner, Act on Energy.
- To the best of my knowledge, the property is not at risk of repossession and I/we have no plans to sell the property in the next 12 months.
- Any customer contributions need to be agreed between the householder/landlord and contractor prior to works taking place.

- Complaints about service delivery must be made in writing to the Strategic Housing Manager at Bromsgrove District Council/Redditch Borough Council who will investigate the complaint in accordance with the councils Corporate Complaints Procedure which is available on request.